



To whom it may concern,

If guests whose residence address is abroad request a Covid-19 (PCR) test required for their return to their country, you can contact our staff at your facility or the relevant notification line below.

Our hospital Covid -19 coordination center **24/7 +90 549 797 73 56 (WhatsApp)**

Sampling Procedure at the Facility:

- In order to avoid delays or intensity, a person who needs a test, should make a reservation 4 days before the flight date and submit the test sample at the hotel 48 hours before the flight.
- Guests, who are given appointment date and time, will be brought to the isolation room in our facility by specially trained health personnel and taken samples will be sent to the test center.
- Hours and conditions of sampling will be announced in written and visual materials on the infirmary room door, reception and facility's Info-boards.
- Samples will be taken in the determined isolation room or in a mobile vehicle.
- Test's result will be forwarded to the guest in Turkish or English in written form and by e-mail within 24 hours at the latest.
- The test fee at the facility is **30 Euro**. If the guest requests an examination, the doctor's examination fee will be charged as well.
- Name-Surname, passport, flight ticket, address information of the guest who will make a test will be recorded clearly legibly.

Procedures to be applied in suspected cases:

- In case of patients with fever or Covid-19 symptoms, the healthcare team of Başkent University Hospital, which is the contracted institution, should be informed first
- The healthcare team in charge can refer the patient to the hospital for further examination and treatment, if necessary.
- If the test result of the referred patient is positive, the hospital informs the Covid-19 coordination officer determined by the Hotel.
- The Covid-19 official, assigned by the hotel, takes the necessary measures by taking the patient's family and relatives into the isolation room.

Başkent University Alanya Hospital Covid-19 Coordination Center